# BRAND UNCOVER

# **PORTFOLIO**





# AGENDA

- Charlotte's Web Company Overview
- CBD Landscape & Consumer
- Distribution Considerations
- Recommendation
- Discuss Next Steps



# CHARLOTTE'S WEB: WHO WE ARE

THE WORLD'S MOST TRUSTED HEMP EXTRACT™



Our founders, The Stanley
Brothers, spent more than a
decade serving the health of
others. It started by giving away
their product to the people who
could benefits from it. First to a
few, and then to many.



We manage every step of the process from Seed to Shelf to ensure the highest standard of quality. Rigorous testing is done on soil, water, and hemp. All products are tested by an accredited third-party lab before hitting the shelf.



Our first customer was our most influential. Paige Figi came to us in 2012 looking for a non-psychoactive high CBD, low THC product for her daughter Charlotte and got a lot more in return. We don't say that we changed Charlotte's life, she changed ours.



CHARLOTTE'S WEB DIDN'T START AS A COMPANY ...

# IT STARTED AS A MISSION



Charlotte remains our true north. She drives our passion and dedication to the best hemp extracts for product quality, safety, and consistency. Her story inspires millions more as they embark on their own wellness journeys.



THE WORLD'S MOST
TRUSTED HEMP EXTRACT™



CORPORATE & SOCIAL RESPONSIBILITY



REGULATORY LEADERSHIP



R&D AND SCIENCE DIVISION



#1 CBD BRAND IN AWARENESS, LOYALTY & TRUST<sup>1</sup>

<sup>1</sup>Brightfield, 2023

## SEED TO SHELF TRACEABILITY

FULL QUALITY OVERSIGHT & CONTROL



### PRE-PLANTING SEASON

Farm Assessment
Soil & Water Testing
Field Preparation



### **PLANTING SEASON**

Clone Production (Greenhouse)

Plant Tagging

Planting



### **GROWING SEASON**

Water Testing
Hand-Tending & Weeding
Plant Nurturing



### HARVEST SEASON

Harvesting
Drying (Facility)
Shipped for Processing



### 5

### **EXTRACTION & PACKAGING**

Drying/Milling
Extraction (CO2 or alcohol-based)
Dilution & Blending
Bottling & Packaging
3rd Party Testing & Potency Testing

### THE HIGHEST QUALITY STANDARDS IN THE INDUSTRY



USDA ORGANIC CERTIFIED\*



B-CORPORATION CERTIFIED



**USA GROWN HEMP** 



NON-GMO



ACCREDITED THIRD PARTY LAB QUALITY TESTED



PROPRIETARY GENETICS



100% NSF cGMP AUDIT SCORE

# OUR BUSINESS IS ROOTED IN PLANT-BASED WELLNESS



### CONSISTENCY IN SUPPLY CHAIN & GENETICS

- Full ingredient traceability and transparency
- Hemp grown on 100% US family farms
- World-class plant breeding program
- Seven hemp patents

### **TESTING AND QUALITY STANDARDS**

- Rigorously tested for quality
- COA available for every batch
- cGMP compliant facilities
- NASC Certified Pet Products



# CORPORATE & SOCIAL RESPONSIBILITY

### **GIVING BACK**

- In 2020, Charlotte's Web donated \$1M+ of product to people in need through Realm of Caring, Adaptive Training Foundation, and Freedom Service Dogs of America
- Annually donate 2+% of revenue financially and through product donations
- Corporate day of service and paid employee volunteer hours

### **B CORP CERTIFICATION**

 Charlotte's Web is a Certified B Corp affirming our dedication to our planet and the people that inhabit it



### **R&D/SCIENCE DIVISION**

#### ADVANCING SCIENCE THROUGH RESEARCH

- Collaborations with institutions such as Harvard/Maclean, John Hopkins, Cornell
- Product development through scientific and clinical datadriven approach
- Scientific collaboration researching hemp CBD efficacy with Harvard Medical School's Dr. Staci Gruber, Ph.D. as lead investigator
- Comprehensive metabolite study on Charlotte's Web hemp extracts
- Human interventional placebo controlled clinical studies
- Study with ValidCare finding no correlation between CBD consumption and liver toxicity



### **REGULATORY LEADERSHIP**

### FDA REGULATION AS DIETARY SUPPLEMENT:

- Active in research studies to support FDA's interest in science-based data
- Positive ValidCare liver safety study results

### LEGISLATIVE SOLUTION:

- Working on federal legislation, H.R. 1629, with bipartisan support
- Working with state legislators for responsible regulation

### RESPONSIBLE MARKETING PRACTICES:

- Comply with state-by-state packaging requirements
- Comply with FDA and labeling requirements for dietary supplements



### **#1 CBD BRAND**

#1 in Unaided Awareness\*
#1 in Aided Awareness\*
#1 in Brand Loyalty\*
#1 in Trustworthiness\*

#1 CBD Brand in the U.S.\*\*
#1 CBD Gummy Brand in Natural Channel\*\*
#1 CBD Brand in Food, Drug, and Mass\*\*
#1 CBD Brand in Pet\*\*

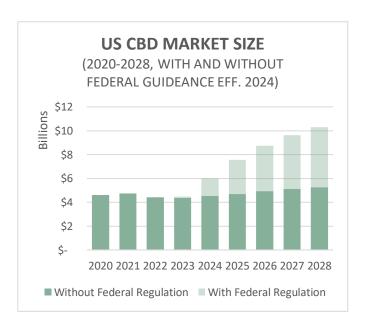
\*Brightfield, 2023 \*\*SPINS, L52 Weeks, February 2023

### CBD IS A \$4.4B CATEGORY WITH EXTREME FRAGMENTATION:

### CBD CATEGORY OVERVIEW

LANDSCAPE FORECAST

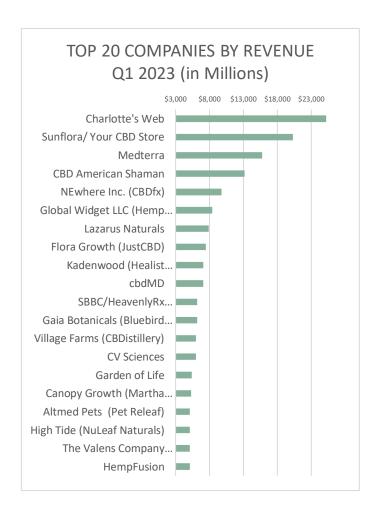
- Charlotte's Web is the Market Leader
- Federal Regulation Unlocks Growth & Brand Consolidation via Quality & Safety Standards





### Did You Know?

- Charlotte's Web Leads CBD Market Share with ~3%
- Top 10 Brands Represent ~12.5% of Market
- Topicals Growth Projection +5% w/o Regulation, +100% with Regulation



Source: Brightfield Group: Q1 2023 (report)

BRAND AFFINITY

# HIGHEST AWARENESS, CONSIDERATION, PURCHASE AND LOYALTY OF ANY BRAND

### TOP CW CONSUMER SENTIMENTS:



**HELPS CONDITION** 

70% Attribute CW with Helping their Condition



**RELIABLE** 

73% Describe CW as a Reliable Brand



TRUSTWORTHY

74% Describe CW as a Trustworthy Brand



**HIGH QUALITY** 

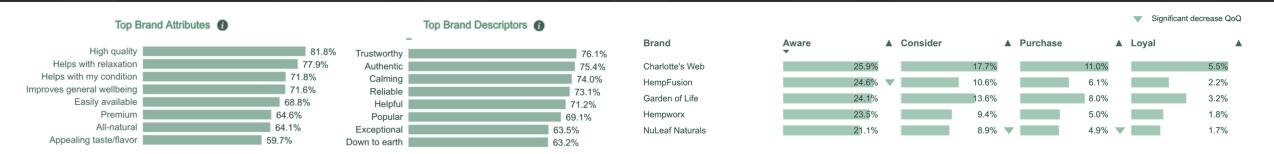
79% Attribute High Quality with CW Brand



CUSTOMER LOYALTY



~ 2X THE NEXT BRAND IN LOYALTY RATINGS



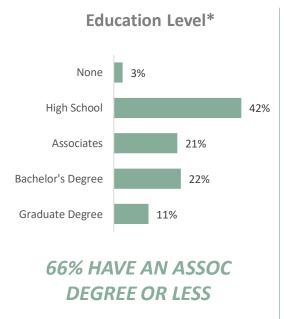


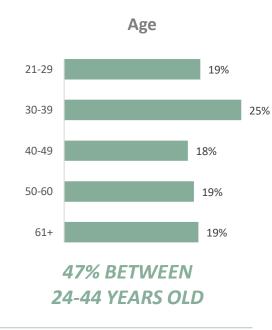
DEMOGRAPHICS Q2 2023

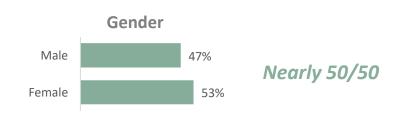
# THE CBD CONSUMER DEMOGRAPHIC ALIGNS WITH THE CONVENTIONAL SHOPPER

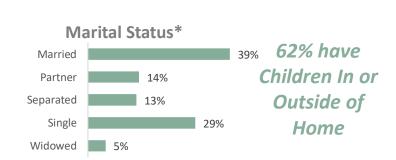


UNDER \$40,000







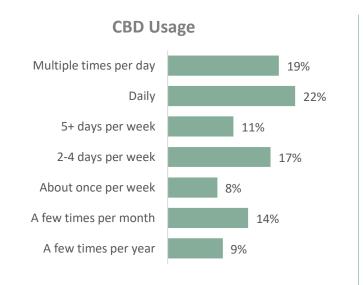


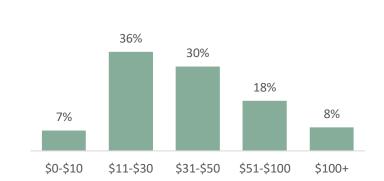


- CBD Consumers Skew
   Below US Avg HH Income
- Even Age Distribution
   Among CBD Users
- Users Skew Only Slightly
   More Female in Gender

### THE CBD CONSUMER

HABITS Q2 2023





Avg. Spend per CBD Product



### **SPEND**

56% Spend \$31 or More Per Product



### **MONTHLY SPEND**

Average \$118 A Month in CBD Spend



### **USE FREQUENCY**

40% Use CBD At Least Daily



### **BUYER INTEREST**

25% Interested in Therapeutic Topicals 56% Interested in Gummies





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Source: Brightfield Group US CBD Consumer Insights  $\,$  Q2 2023 n: 5,615  $\,$ 



# TOP CBD CATEGORY NEED STATES REMAIN SLEEP, RELAXATION AND PHYSICAL RELIEF

DEMO UNIQUE NEED STATES



TOP NEED
STATES AMONG
BOOMERS/GEN X

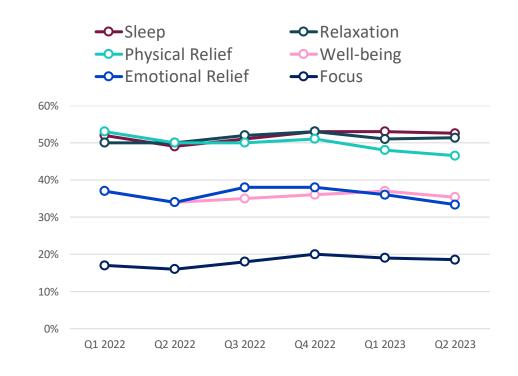
- Digestive Health
- ✓ General Well Being
- ✓ Relaxation
- ✓ Sleep
- ✓ Immunity
- ✓ Pain

# ReCreate

TOP NEED
STATES AMONG
MILLENNIAL/GEN Z

- ✓ General Well Being
- ✓ Focus
- ✓ Energy
- ✓ Exercise
- ✓ Sleep
- ✓ Relaxation

### TOP CBD DESIRED EFFECTS







# INNOVATION ROADMAP

PORTFOLIO INNOVATION DRIVEN BY CONSUMER DEMAND

2024-2025 INNOVATION

	CHARLOTTE'S WEB	ReCreate.
Demo / Consumer	<ul> <li>Therapeutic (+Acute Pain) Support for Specific Needs</li> <li>Gen X / Boomer Target</li> </ul>	<ul><li>Enhance &amp; Support Active Lifestyle</li><li>Gen Z / Millennial Target</li></ul>
Optimize Our Existing Portfolio	<ul> <li>Harmonize &amp; Rebrand Topical Portfolio all under CW (CW Medic)</li> <li>Expand Sleep portfolio beyond Melatonin</li> </ul>	<ul> <li>Evaluate market launch performance in 2H 2023</li> </ul>
Continue to Innovate in Top Need States by Demo / Brand	<ul><li>Digestive Health</li><li>Joint Health</li><li>Pain Topicals</li></ul>	• Energy • Focus

Future Demand Being Driven by New Forms & Formulations:

- Sprays
- Powders
- Minor
- Botanical (non-CBD)products

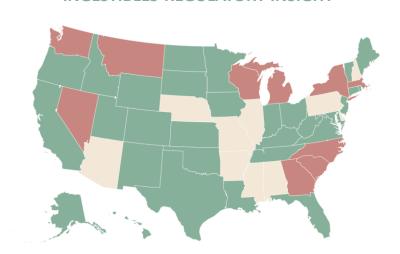
# LOW REGULATORY RISK, HIGH REVENUE **OPPORTUNITY FOR TOPICAL BUSINESS**

Regulatory risk is determined by state legislation as of July 2023

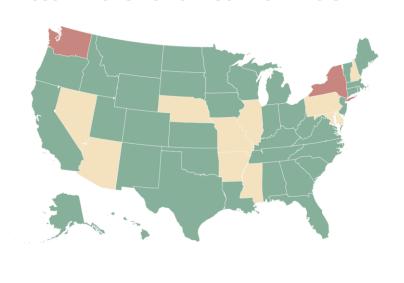
REGULATORY ENVIRONMENT

2023

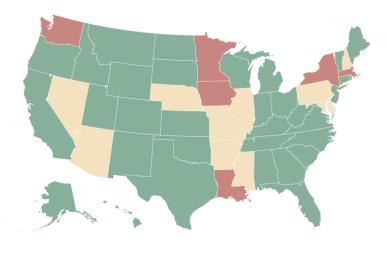
### **INGESTIBLES REGULATORY INSIGHT**



### COSMETIC TOPICALS REGULATORY INSIGHT



### MEDICATED TOPICALS REGULATORY INSIGHT



■ Medium Risk ■ Low Risk ■ High Risk

■ Low Risk ■ Medium Risk ■ High Risk

Low Risk Medium Risk High Risk

Low Risk: Some age restrictions, child resistant packaging, under specified THC amounts

Medium Risk: State requirements are unclear

High Risk: Not allowed, various reasons

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# FULL-SPECTRUM AND BROAD-SPECTRUM OPTIONS, MADE WITH PROPRIETARY HEMP EXTRACT





CHARLOTTERS (3g)

15 to 100

15 to 200

15 t



INGESTIBLES

TOPICALS

PET





ORGANIC BROAD-SPECTRUM CBD COMBINED
WITH FUNCTIONAL BOTANICALS

### CHARLOTTE'S WEB TOPICAL PRODUCT PORTFOLIO OVERVIEW



### CREAM

NEW FORMULATION! WITH ALOE VERA, COCONUT OIL, OAT EXTRACT AND SEA BUCKTHORN OIL TO NOURISH AND MOISTURIZE THE SKIN AND SUPPORT OVERALL SKIN HEALTH.

### BALM

SPECIFIC SPOTS ON THE
BODY..

NEW AND IMPROVED
FORMULA FEATURING
MENTHOL, PEPPERMINT
OIL, TURMERIC OIL AND

GINGER OIL

DESIGNED TO ADDRESS

### BALM STICK

DESIGNED TO ADDRESS LARGE
AREAS ON THE BODY IN A NEW
FORM TO TARGET AREAS MORE
SPECIFICALLY.
NEW AND IMPROVED FORMULA
FEATURING MENTHOL,
PEPPERMINT OIL, TURMERIC

OIL AND GINGER OIL

### COOLING GEL

FOR A DEEPER SOOTHING APPLICATION

WITH MENTHOL AND ARNICA

### ROLL-ON

FORMULATED WITH
BOTANICALS PEPPERMINT AND
LAVENDERTO CALM AND CENTER
MIND AND BODY



NON TOXIC CRUELTY FREE BPA 8 FREE







# PARTNERSHIP OPPORTUNITIES

SPA & GYM SERVICES

B U S I N E S S M E E T I N G S

W E D D I N G P A C K A G E S

LOCAL SPORTS TEAMS





## IN-STORE & DIGITAL ACTIVATION TO DRIVE SALES



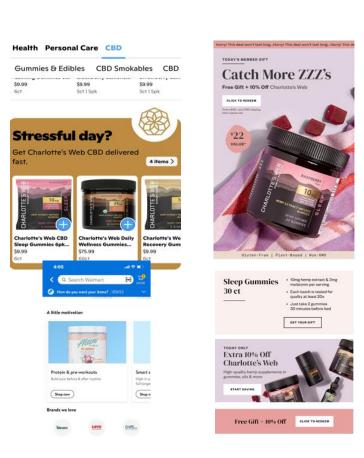
### **ASSOCIATE EDUCATION**

Brand Brochures (Customer Service & Rx), Expert Voice - Digital Education Modules, FAQs at Pharmacy



### **MERCHANDISING & EDUCATION**

QR Codes, Demos, Aisle Interrupters, Brand Identifiers



### **DIGITAL ADVERTISING**

Email, App features, Paid & Organic Social Media, Brand Pages, PPC (Google, Bing)

# WINNING STRATEGY





#1 performing item in market, beginner friendly method



**Right Count:** Trial size to

attract new consumers



**Right consumer:**Conscious consumer





**Support:** 

Need State focus Educational Tools Consumer Sampling Display Options Consumer
"Need State"
Advertising



# THE KEY TO VACATION MODE

Helping Make Time Zone Adjustment a Breeze

Helping Reduce Travel-Related Stress\*

Supporting a Good Night's Sleep\*

### HOW DOES CBD HELP ME?



of coin for focur?

Manage sweeplay.



Recovery tions exercise induced inflammation\*



Maintain healthy sleep sycles\*

### FIND CHARLOTTE'S WEB IN OUR RETAIL SHOP



\*Disarriantements lies: oprineer puriouseller the Pool and Deng Abeletatumine.

\*Stagraduse is not taxabled to Enganes, Iron, Ione or preced top disease.











# **EDUCATION TOOLS**





## PRINT & DIGITAL MATERIALS





## **DISPLAY OPTIONS**







## CHARLOTTE'S WEB MEDIA PLANKS

### MEDIA PLANKS GROUNDED IN TRUSTED HEALTH VOICES

2024

### PRINT/DIGITAL

# Digest WebMD

- National Print partner to expand awareness
- Custom article series developed with trusted health voices
- Digital media across trusted health websites

### **PODCASTS**





- Need-state, holistic health and demotargeted podcasts
- Vanity URLs to direct listeners to unique site experiences while filling the remarketing pool

### SOCIAL



- CBD educational series and sequential messaging
- AMAs on forums like Reddit hosted by licensed health professionals
- Extended reach across influencers via affiliate program and shopping sites

### **EARNED MEDIA**



- First mover leveraging
   FDA moves and regulation
- Driving thought leadership via proprietary expertise and research

2024



## RECREATE MEDIA PLANKS

### MEDIA PLANKS GROUNDED IN GEN Z / MILLENNIAL LIFESTYLE LOCATIONS

### PRINT/DIGITAL

# VOGUE

- National Print partner to generate buzz and awareness for new launches
- Interactive rich media banners and videos
- gamified to engage
- Digital media with a mobile-first focus

### **TARGETED STREAMING CONTENT**



- CTV, Streaming Radio, and Social segmented by need state, holistic health interests + demo
- Package with onsite experiential and event activation

### **CONTEXTUAL DIGITAL**





- Contextual paid placements and high engagement social communities by need state
- Content alignment through native ads + inventory selection

### **INFLUENCER**



- Partnering with influencers within key lifestyle intersects to drive new users
- Partner with Sponsorships
   & Social on influencer-toaffiliate handshakes





**BALMS** 



4.6 Stars out of 130 Reviews

### JO-ANNE S. ON 7 JUL 2023

### Sharing with my family and friends.

I purchase as gifts and share a lot of your products. Good Products and great results need to be shared (3)

### PATRICE B. ON 16 APR 2023

### Smooth in every way

The balm stick has such a pleasant minty scent. The balm rolls on smooth and easy, and then I like to massage it in. This has become one of my favorite products too.



**CREAM** 



4.5 Stars out of 264 Reviews

### **JOY B. ON 16 JUL 2023**

### **Moisturizing CBD**

This product is new for me. It is thick, creamy, and smooth. Love the way my skin feels after applying.

### AMY H. ON 08 FEB 2023

### **Effective product**

Love this lotion/cream. My hands and fingers thank you for this product. I have tried many lotions and balms but nothing helps me but CW.

### C O N S U M E R R E V I E W S

CHARLOTTES WEB
TOPICALS



### **COOLING GEL**



4.8 Stars out of 85 Reviews

### KRISTEN W. ON 6 JUL 2023

### Amazing!

This gel works amazingly!! Goes on smooth and though you feel the cooling effect, it's not an intense feeling.

### **NORMA L. ON 16 APR 2022**

### All your products have exceeded

All your products have exceeded our expectations, they are exceptional





### **SLEEP GUMMIES**



4.6 Stars out of 130 Reviews

### **JO-ANNE S. ON 7 JUL 2023**

### Sharing with my family and friends.

I purchase as gifts and share a lot of your products. Good Products and great results need to be shared (3)

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4.5 Stars out of 264 Reviews

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### CONSUMER REVIEWS

CHARLOTTES WEB
TOPICALS

### **DAILY WELLNESS**



4.8 Stars out of 85 Reviews

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# WHAT IS HEMP?

Both hemp and marijuana have cannabinoids, including CBD, but one significant difference makes hemp legal to ship to all 50 states.



## WHAT IS CBD?

CBD, or cannabidiol, is a phytocannabinoid found primarily in the flowers and leaves of the hemp plant.

- Works with other cannabinoids, terpenes, flavonoids, phytosterols, fatty acids and other beneficial compounds to create the Entourage Effect.
- Consumers using both **Full Spectrum and Broad Spectrum Hemp Extracts** experience the benefits of the Entourage Effect.
- CBD interacts with the **Endocannabinoid System** (ECS), which helps to maintain homeostasis in the body.

# FULL SPECTRUM HEMP EXTRACT

All Phytochemicals Naturally Found; Contains an Array of Cannabinoids & Terpenes



# BROAD SPECTRUM HEMP EXTRACT

Most of the Plant Compounds are Intact, aside from THC



### C B D I S O L A T E

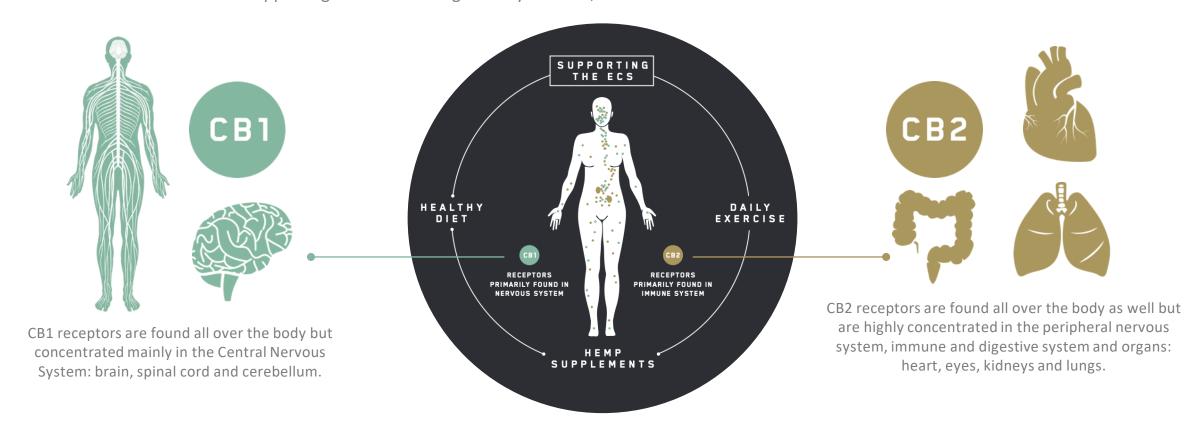
Only CBD and no other Hemp Compounds





### HOW CBD IMPACTS THE ENDOCANNABINOID SYSTEM

A vast and vital receptor system within human and animal bodies, called the **Endocannabinoid System (ECS)** is responsible for supporting and maintaining healthy balance, or homeostasis. It acts as a "Master Switchboard."



### THE ECS CONSISTS OF CB1 AND CB2 RECEPTORS

Just like our bodies have Vitamin D Receptors, we have a system to absorb and process cannabinoids for overall wellness and health.

The Entourage Effect (Video) The Endocannabinoid System



## GROWING CHARLOTTE'S WEB INTO THE MARKET LEADER

# 2011 Stanley Brothers develop proprietary hemp genetics that would later become the basis for our Original Formula.

2018

The 2018 Farm Bill defined hemp as containing less than 0.3% THC and removed it from the Controlled Substances Act, making it legal to grow industrial hemp. This opened the door for growers to gain eligibility for many USDA programs.

### 2021

- Charlotte's Web supports clinical research with John Hopkins, Harvard, CSU, CU and more
- Built a \$30m manufacturing facility
- Innovative technology for Broad Spectrum hemp extracts (THC removed)
- USDA Organic Certification earned
- ValidCare study designed to address FDA concerns shows no evidence of liver toxicity

# 2011 2012 2013

2013

Charlotte's mother, Paige, contacts the Stanley
Brothers looking for a non-psychoactive natural alternative for her five-year-old daughter, Charlotte.

Dr. Sanjay Gupta (CNN) meets Charlotte and other families and famously changes his mind; reversing course and speaking out in favor of Charlotte's Web and inherent benefits of hemp. Other media outlets follow suit and Charlotte's Web becomes an internationally recognized brand.

2018

### 2020

2020

0

 Second hemp genetics patent for Charlotte's Web

2021

- Sponsor clinical trial to demonstrate CBD safety
- Achieved self-affirmed GRAS status
- Acquired Abacus Health Products/ CBD CLINIC™- CBDMEDIC™ brands
- Earned B Corp certification



2022

First National Sports League Partnership between Charlotte's Web and Major League Baseball.

### 2023

Launch ReCreate, first NSF Certified CBD Brand with MLB Partnership. Professional Lacrosse League Sponsorship

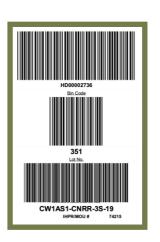
2023



# TRACEABILITY FROM SEED

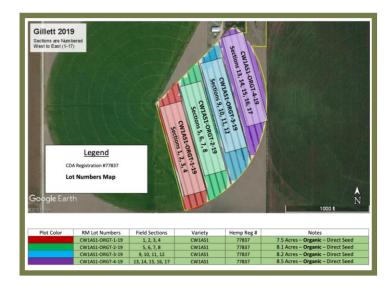


AC4-OREF











Essex 2



# LOUISVILLE OPERATIONS FULFILLMENT & PRODUCTION TERMINAL









- Enormous cGMP Certified Facility
- Expandable to \$1B Capacity with Minimal CAPEX
- Bringing Additional Categories in-house, reducing Co-Man Dependency
- OTIF L4 Weeks 97.82% OT, 99.27% IF





# **COMPETITIVE DIFFERENTIATION**

10 Years in the Making, Prepared for the Future



1. Vertical Integration

- Full ingredient traceability and transparency
- Hemp grown on 100% US family farms
- World-class plant breeding program
- Seven hemp patents

2. Science &
Safety

- FDA approved GMP facilities
- NSF Certified Dietary Supplements
- NASC certified pet products
- OTC topical products with FDA monograph
- Extensive testing: from soil to oil, seed to shelf

3. Production Capacity

- Enormous cGMP Certified Facility
- Expandable to \$1B capacity with minimal CapEx
- Reducing co-man dependency

4. #1 Products & Market Share

- #1 brand metrics
- #1 Retail share
- #1 ecommerce share
- Only NSF Certified for Sport® in partnership with MLB

